

November 25, 2014

Dear Submitter:

RE: 2014 Christmas Claims Schedule

- Alberta Health (AH) offices will be closed from Wednesday December 24<sup>th</sup> to Thursday, January 1<sup>st</sup>, 2015 inclusive
- Claims received and assessed during the period of December 12<sup>th</sup> to 18<sup>th</sup>, 2014 will have an expected payment date of Monday, December 29<sup>th</sup>, 2014
- Payments will not be issued Friday, January 2<sup>nd</sup>, 2015
- Regular weekly payments will resume on January 9<sup>th</sup>, 2015 and will include claims received and assessed during the period of December 19<sup>th</sup>, 2014 to January 1<sup>st</sup>, 2015
- The HLINK application will be available to accept claims from submitters during the office closure periods
- Reports, such as the Statement of Assessments, Statement of Accounts and Assessment Results files will not be produced for the week of December 29<sup>th</sup> to January 2<sup>nd</sup>, 2015

If you have any questions, please call the Application Maintenance and Business Support Team at (780) 644-7643. In Alberta, you may dial 310-0000 first and then (780) 644-7643 at the prompt for toll free service.

Application Maintenance and Business Support Team  
Information Technology and Operations